

DAKSHIN HARYANA BIJLI VITRAN NIGAM

Sales Circular No. D-41/2021

From

CE/Commercial,
DHBVN Hisar

To

All CEs/SEs/XENs/SDOs/OP,
JEs-I Incharge Sub office in DHBVN.

Memo No. Ch-41/SE/C/R-16/273/2005/VoI-I

Dated: 01.10.2021

Subject: Surcharge Waiver Scheme, 2021 for Disconnected (PDCO) Consumers.

It is known fact that COVID-19 has affected all lives including industries in an unprecedented way. Due to lockdown imposed to contain first and second wave of Corona virus, people have confronted with an unprecedented crisis they might have never experienced before.

2. In these trying times of COVID-19 pandemic, the State Govt., has found it appropriate to launch the Surcharge Waiver Scheme - 2021 for the Disconnected (PDCO) Consumers of Domestic, Agriculture, HT & LT Supply (Industrial and Non-Domestic only) categories that shall come into force with immediate effect.

3. The salient features of the scheme shall be as under: -

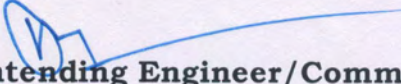
- i. The scheme shall be applicable to only those consumers falling in the aforesaid categories who were disconnected (PDCO) as on 30.06.2021.
- ii. Surcharge amount of the disconnected consumers (PDCO) as on 30.06.2021 shall be frozen for all those applicants who opt for the scheme upto 30.11.2021.
- iii. In rural areas, scheme will be applicable to consumers of only those villages who have either implemented MGJG or have given consent for implementation of MGJG through a Panchayat resolution.
- iv. The consumer will be allowed to deposit the principal amount in lump sum and the entire surcharge amount shall be waived off.
- v. Alternatively, the disconnected consumers may pay 25% of the principal amount in lump sum and balance 75% principal amount shall be paid in 6 billing installments. The surcharge

amount will be frozen and shall be waived off after deposition of the entire principal amount along with current bills.

- vi. In case of the consumer defaults (as per section 56 of the EA, 2003) in the payment of his/her installment along with current bill after opting for the scheme, the frozen surcharge will be revived and restored.
- vii. Reconnection will be made on payment of 25% of the principal outstanding amount without reckoning it as a new case, after charging RCO fee as applicable i.e. vide Sales Circular No. D-27/2019, provided the disconnection has been affected within six months/2 Years (AP). In case of disconnection older than six months/2 Years (AP), the applicant shall be treated as a new consumer. The balance 75% principal amount shall be paid in 6 installments and the surcharge amount shall be waived off after deposition of the entire principal amount along with current bills.
- viii. The consumers whose case are at present in Court, will not be covered under this scheme. However, if the consumer withdraws the case, this scheme will be applicable. It is made clear here that all such litigation cases that stand decided in the favor of Nigam shall not be covered under this scheme.
- ix. SDO (OP) shall decide all disputes raised by the consumers who wish to opt for the scheme within 7 days. In case any consumer is aggrieved with any order/ decision of sub-divisional office, appeal shall lie to the Executive Engineer concerned. On receipt of an appeal, the appellate authority/Executive Engineer shall decide the same within 3 working days. However, for HT consumers appellate authority shall be SE(OP) concerned who shall decide the same within 3 working days.
- x. The PDCO case where case of theft of electrical energy has been booked after disconnection and FIR stands lodged shall not be considered under this scheme.
- xi. The defaulting premises where new connection has been released without realizing the defaulting amount shall also not be considered under this scheme.
- xii. The option to join the scheme shall be available upto 30.11.2021.

- xiii. A separate sundry charge and allowance register (SC & AR) for these consumers must be maintained. All the adjustments under this scheme should be made through this register after indicating the month wise detail of surcharge waived off.
- xiv. A written communication be issued to individual HT & LT supply disconnected consumers within 15 days. To facilitate the consumer to make any enquiry about the features of the scheme, the contact numbers of the concerned XEN/SDO be mentioned in the notice.
4. The SEs 'OP' shall personally monitor the implementation of the scheme & shall inform the progress to Co-ordinator, DHBVN, Hisar **daily through e-mail.**
5. Wide publicity of the above scheme shall be made.

The above instructions may be brought to the notice of all concerned for strict and meticulous compliance.


**Superintending Engineer/Commercial,
for Chief Engineer/Commercial,
DHBVN, Hisar**